

From:
Sent: 28 June 2026 15:08
To: Licensing EDDC
Subject: Re: Representation of opposition to Ref No. 061805

Categories: Lucy

We would like to offer thanks in response to the additional measures raised regarding our concerns with the granting of a premises license to Finn's Deli.

While it may be the case that the occasional entertainment events have taken place without incident, complaint or intervention from responsible authorities, we would like to note that no notice was given in the lead up to said events, which would have been courteous to receive as local residents. Other businesses in the town are known to do this.

It has been stated that a physical barrier with appropriate warning signage be installed to discourage access to the riverbank. We have noticed that a rope has been fixed to act as this physical barrier, which we assume is temporary, as while it may act as a barrier for access prevention, it is not a safe structural barrier. It could still allow for accidental falls, especially where children and pets are involved. A flexible rope can easily be stepped over or slipped under, which would not act as a deterrent against the Protection of Children from Harm. Whilst staff may monitor the outdoor area and discourage access down to the shingle area, a rope across will not fully prevent it from happening.

In conjunction with the stone throwing and damage to machinery, the applicant has stated that they are not aware of any such incidents. We would like to state that this is not true, as we went over and spoke to George directly after the mower blade was broken on a lump of stone which had been thrown over by Finn's customers. George acknowledged our complaint and gave us the impression that he would stop customers from accessing the shingle area. It would seem that nothing changed as we continued to see customers standing on the stones and throwing them across. The way this situation in particular was handled, we do not feel comfortable in thinking that any future complaints or incidents regarding Public Nuisance or Prevention of Crime and Disorder will be handled respectfully or professionally by the applicant.

It has come back that the premises will continue to operate as a food-led deli, bakery and cafe, with the sale of alcohol intended to complement the primary offer, and that it will not operate as a pub or vertical drinking establishment. It was observed from the latest event held at Finn's on the evening of 26/06/2026, that vertical drinking took place, with a menu offering only alcohol, not food. We therefore feel that a granted premises license will continue to promote this kind of atmosphere which will consequently affect the local area and its inhabitants.

Kind Regards,

On Mon, 22 Jun 2026 at 12:14, Licensing EDDC <licensing@eastdevon.gov.uk> wrote:

Good afternoon,

In Lucy's absence, below is a response from the applicant.

We would like to respond to the points raised and outline a number of measures we are willing to take to address concerns, whilst respectfully submitting that the application promotes the licensing objectives and should be granted.

Finn's Deli has operated responsibly for a considerable period and has held an off-sales alcohol licence for over one year. During this time, we are not aware of any incidents of crime and disorder, public nuisance, littering, anti-social behaviour, public safety concerns or issues relating to the protection of children from harm associated with the sale of alcohol from our premises.

In addition, we have operated more than 15 Temporary Event Notices over the past 14 months, involving the sale of alcohol and occasional entertainment. These events have taken place without incident, complaint or intervention from responsible authorities. We believe this provides a strong indication of how the premises is managed in practice and demonstrates our commitment to promoting the licensing objectives.

The representation raises concerns regarding public safety in relation to the River Coly and the adjacent riverbank. We recognise the importance of maintaining a safe environment for customers and are prepared to install a physical barrier together with appropriate warning signage adjacent to the outdoor seating area to discourage access to the riverbank and shingle area. Staff will continue to monitor the outdoor area and remind customers to use the designated customer areas responsibly.

The representation also refers to incidents involving stone throwing and damage to machinery. We are not aware of any such incidents having been reported to us, nor has any evidence been provided linking such activity to customers of Finn's Deli. We also have evidence that the accumulation of shingle and stones on the riverbank is a natural consequence of flooding and river movement within the River Coly, rather than activity associated with our business.

Concerns have also been raised regarding customers taking alcohol into nearby public spaces. We would respectfully note that Finn's Deli has already held an off-sales licence for over a year without evidence of such issues arising. While we cannot control the actions of individuals once they have left the premises, we are willing to display notices requesting customers respect neighbouring properties and the local environment, provide suitable waste facilities and undertake regular litter checks in the immediate vicinity of the premises.

The premises will continue to operate as a food-led deli, bakery and café. Alcohol sales are intended to complement the primary offer and do not alter the fundamental nature of the business. The premises is not intended to operate as a pub or vertical drinking establishment.

In relation to occasional live music events, these have already been delivered successfully under Temporary Event Notices without complaint. The purpose of the premises licence application is to provide a transparent and consistent licensing framework rather than rely on repeated temporary permissions.

Finally, we respectfully note that planning matters are separate from the licensing regime and that the determination of this application should be based upon the four licensing objectives.

We remain committed to working positively with local residents, neighbouring businesses and the Licensing Authority and hope that the additional measures outlined above assist in addressing the concerns raised.

Many Thanks

George,

Kind regards

Phillippa

Phillippa Norsworthy

Licensing Manager

Housing & Health

East Devon District Council

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01395 517415

07517911529

Working days: Monday to Friday.



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Blackdown House, [Border Road](#),

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From: Georgia Woolley <gwoolley98@gmail.com>

Sent: 17 June 2026 17:54

To: Licensing EDDC <licensing@eastdevon.gov.uk>

Subject: Re: Representation of opposition to Ref No. 061805

Hi Lucy,

Thanks very much for getting back to us. We look forward to hearing future response.

Kind Regards,

Georgia Woolley

On Wed, 17 Jun 2026 at 17:04, Licensing EDDC <licensing@eastdevon.gov.uk> wrote:

Dear all

In all cases where representations are received to an application for the grant of a premises licence, we always explore mediation as an opportunity for the applicant to review the representations and to offer a response to the concerns raised. In the event that mediation is successful and representations are fully withdrawn from all interested parties the application will continue until the last date and will be granted. If no agreement can be reached and representations are not withdrawn the application will continue to a hearing.

Thank you for your representation to Finn's Devon new premises licence application. We have put forward your concerns anonymously to the applicant for comment and will be in touch shortly.

Kind regards

Lucy Maxwell

Licensing Officer

Environmental Health

East Devon District Council

01404 515616

Working days:

Monday: 13:00 – 17:00

Wednesday: 9:00 – 17:00

Thursday: 13:00 – 17:00



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Blackdown House, [Border Road](#),

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From: Georgia Woolley <gwoolley98@gmail.com>
Sent: 12 June 2026 14:38
To: Licensing EDDC <licensing@eastdevon.gov.uk>
Subject: Representation of opposition to Ref No. 061805

Richard & Carolyn Board, Oliver Board & Georgia Woolley

Liddons Farm
Station Road
Colyton
EX24 6EY

01297 551559
Carolynboard@hotmail.co.uk

Premise License Application Ref No. 061805
Premises: Finn's Devon Ltd, Unit 5, Umborne Bridge, Dolphin Street, Colyton, Devon, EX24 6LU

Applicant Name: Mr George William Chesterton

We are writing this as a representation in opposition to the granting of a premise license to Finn's Deli. We have read the proposal and gone through the conditions offered by the applicant.

It is stated by George that 'the layout and operation of the premises will support safe and orderly behaviour,' but the property sits alongside the River Coly, with no fence between the outdoor seating area and the drop down to the river. The river is currently high; however, when the river is low, it becomes a shingle beach which Finn's customers then climb down onto. We have had past incidents where we have seen customers fall whilst on this shingle, and others have taken to throwing stones over towards the public council garden and across to our side of the river, which subsequently has led to the damage of machinery that cuts the grass on the flood plain.

Having no fence to prevent people from going over the edge poses a risk to Public Safety, and it will be harder to prevent people from climbing down once alcohol is brought into the equation.

If this is the case then it will be difficult to enforce the rule of 'no vertical drinking' stated under the Prevention of Crime and Disorder. Finn's is a popular location for dog owners and children alike, but the river in question could threaten the Protection of Children from Harm, if adults are distracted by the consumption of alcohol.

We would like to mention Finn's proposal for the sale of alcohol. It is written in the proposal that 'the premises will not make it possible to drink on the premises until 12:00 on any day, and due to the deli closing at 16:30 off license activities will stop then. However if customers would like to take home unfinished bottles of wine after 16:30 we will allow that under our off license timings'.

It is our belief that if customers can take their drinks off of the premises, then they are within their rights to take their drinks into the public council garden next to our property and elsewhere. This could cause Public Nuisance, and Finns will be unable to control any noise level caused by this if the customers are no longer within the bounds of their premises. It is also likely that litter will be left behind which has the potential to end up in the river and therefore be damaging to the ecosystem. If glass gets smashed, then it will be left for the councilmen to clean up, and may be a risk to the morning dog walkers or pedestrians visiting the area.

It has been requested that on a Thursday to Saturday, the 'On Sales' will be 12:00 - 22:30, so Finn's customers will be allowed to purchase alcohol up until this time. We can then assume that there will be 30 minutes of allotted 'drink-up time', which will continue to add to the noise level at an unsociable hour and cause disturbance to the surrounding neighbours.

George has also stated 6 times in his proposal that live music events will be 'occasional'. If they are to be so occasional, then why is it necessary to apply for a full license, when the continued use of TENs would suffice? This would be less disruptive to the surrounding neighbours and will certainly prevent repetitive Public Nuisance issues.

It has been stated in the proposal that 'the premises will operate as a food-led deli, bakery and coffee hatch' but with the introduction of the extended hours and alcohol sales, the premises will no longer fit into the standard category and must therefore be classified as Sui Generis. If this is the case then surely planning permission must be obtained?

Sincerely,

Richard & Carolyn Board, Oliver Board & Georgia Woolley
12/06/2026

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